

Toilet Pull Waiver

Sewer inspections at locations without proper sewer access installed/available will require our technicians to access the main line through a toilet. The total cost of a toilet pull is \$100.00, if not pre-notified or \$75 if pre-notified in addition to the cost of the inspection, which will be paid by the party ordering the sewer inspection. Toilet pull protocol is as follows:

- Any silicone (if any) at the base of the toilet will be cut in order to free the toilet from the floor;
- Nuts/washers on toilet bolts will be removed;
- Water line will be shut off and supply line disconnected, unless line is long enough to simply pivot the toilet to the side;
- Inspection will be conducted through toilet access in floor;
- Wax ring will be replaced, if necessary;
- Toilet will be placed back into original position;
- Original bolts will be reinserted and tightened (Note: we do NOT provide replacement bolts);
- Water line will be reconnected and turned on;
- Toilet WILL NOT be re-caulked, that is the homeowner's discretion;
- Drain Busters is not responsible for leaking water shut off valves that are leaking due to disuse/improper maintenance by homeowner.

Disclaimer

It is the customer's responsibility to inform the homeowner of the possible toilet pull if a proper sewer access is not accessible by the technician. It is the customer's responsibility to obtain pre-notification. It is the customer's responsibility for the toilet pull charge, regardless if the homeowner properly informed the customer or not.